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This institution is an equal opportunity provider and employer.

August 10, 2021

Dear Valued Customer:

EHRWSD will be conducting routine leak tests on our sanitary sewer system in Tarlton the week of August 23rd. In case of inclement weather, the testing will be delayed. A non-toxic smoke will be blown into the system to reveal openings that could allow storm water and other surface waters to enter our sewer system. Locating and correcting these leaks will conserve expensive capacity at our treatment facility. A video record of leaks may be made.

The "smoke" is not true smoke, but rather a mist containing a large percentage of atmosphere moisture. The smoke is manufactured specifically for this purpose, it leaves no residuals or stains, and has no effect on plants or animals. It has a distinctive, but not unpleasant, odor. The visible smoke and odor will last only a few minutes when there is adequate ventilation.

The smoke should not enter your home or building. However, if smoke does enter your home or building any of the following items are the probable cause:

- The vents connected to your building's sewer lateral are inadequate, defective, or improperly installed.
- The traps under sinks, tubs, basins, showers, floor drains, etc. are dry, defective, improperly installed, or missing.
- The pipes, connections, and seals of the building's sewer system are damaged, defective, have plugs missing, or are improperly installed.

Prior to August 23rd, please **pour water down ALL drains in your house or building to ensure that traps are full.**

If traces of the smoke or its odor enter your home or building, it is an indication that odor from the sewer system may also be entering. These leaks can be unpleasant, dangerous, and a potential health hazard. The location, identification, and correction of the source of any smoke entering your house or building are urgently advised. Individuals with respiratory problems, such as chronic asthma, emphysema, or other breathing conditions, should avoid direct exposure to the smoke.

EHRWSD can provide assistance in locating the source of smoke entering your house or building. However, correction of any defects in the pipes and sewer on private property is the responsibility of the homeowner. If smoke is observed in your home and the source is not readily identified or if you have any questions, please call Christien Wise in our treatment department at 740-222-6453.

Also, you may visit www.ehrwsd.org/smoke for details.

Sincerely,
Customer Service